

Reolink Firmware Upgrade Guide

Applies to: All Reolink PoE/WiFi cameras

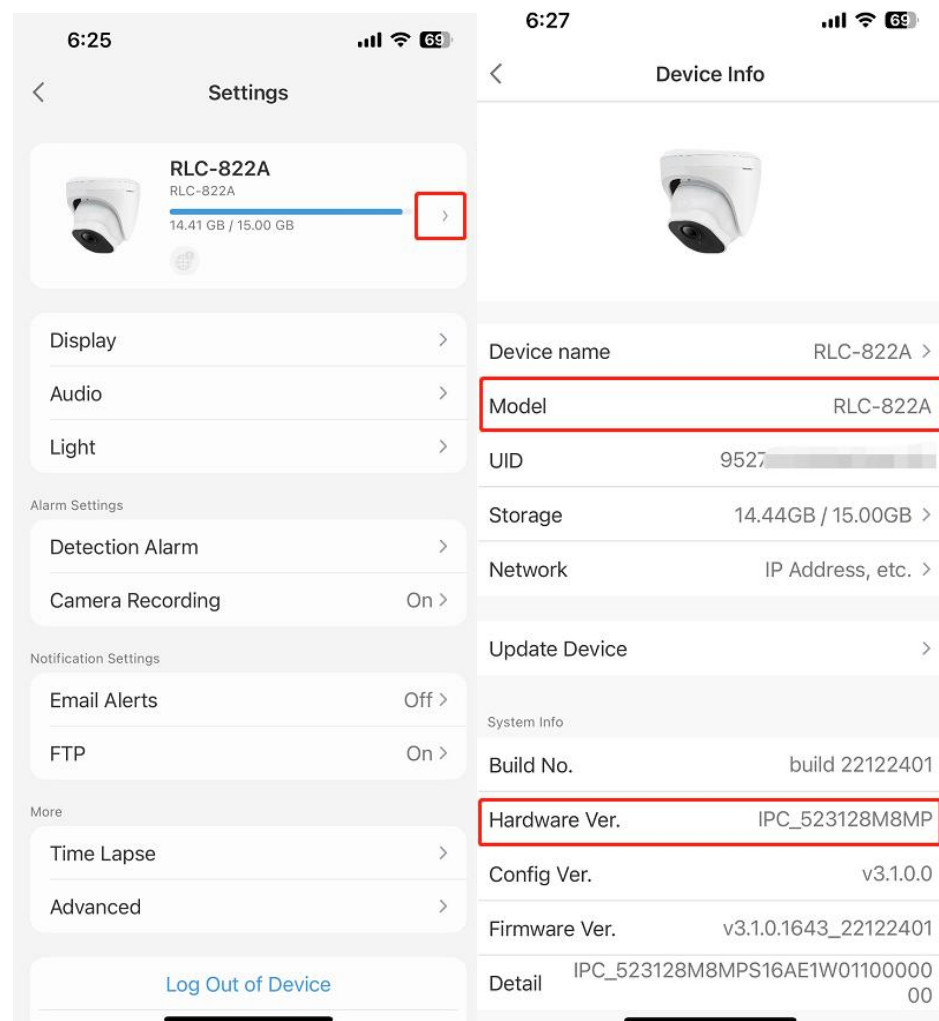
Attention for firmware upgrade:

- If you don't want to restore your camera settings to factory status, please uncheck the "Reset Configuration" option during the upgrade.
- During the upgrading procedure, please do not power off the camera.
- Make sure your camera has the correct model and hardware version, otherwise, please do not upgrade this firmware.

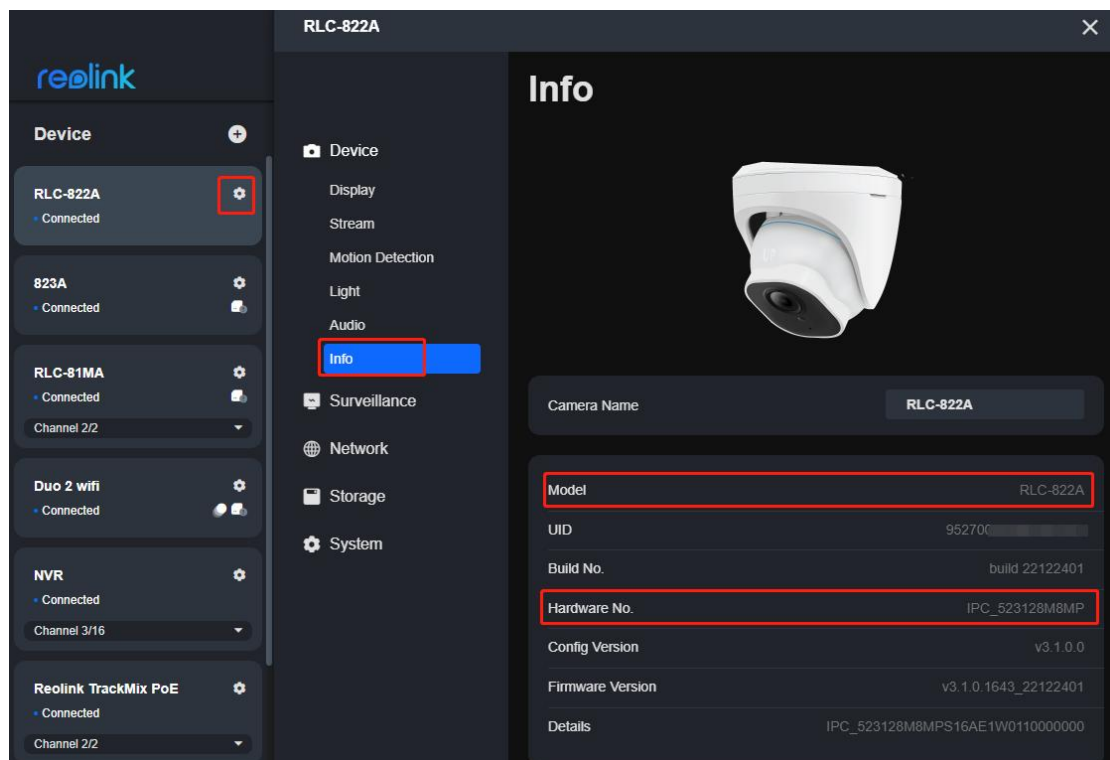
1. Check your current camera firmware version.

To ensure you upgrade the correct firmware, please check your camera model and hardware version on its System Information page via Reolink App or Reolink Client software.

On Reolink App, tap on the gear icon to go to the **Device Settings** page. Slide the screen to the top, then click on the arrow beside the model picture, and then you will find the **System Information** of your device.



On Reolink Client, click **Device Settings** button then click **Info** option.



At the Information page, please ensure your camera **Model** and **Hardware No.** are the same as the downloaded firmware.

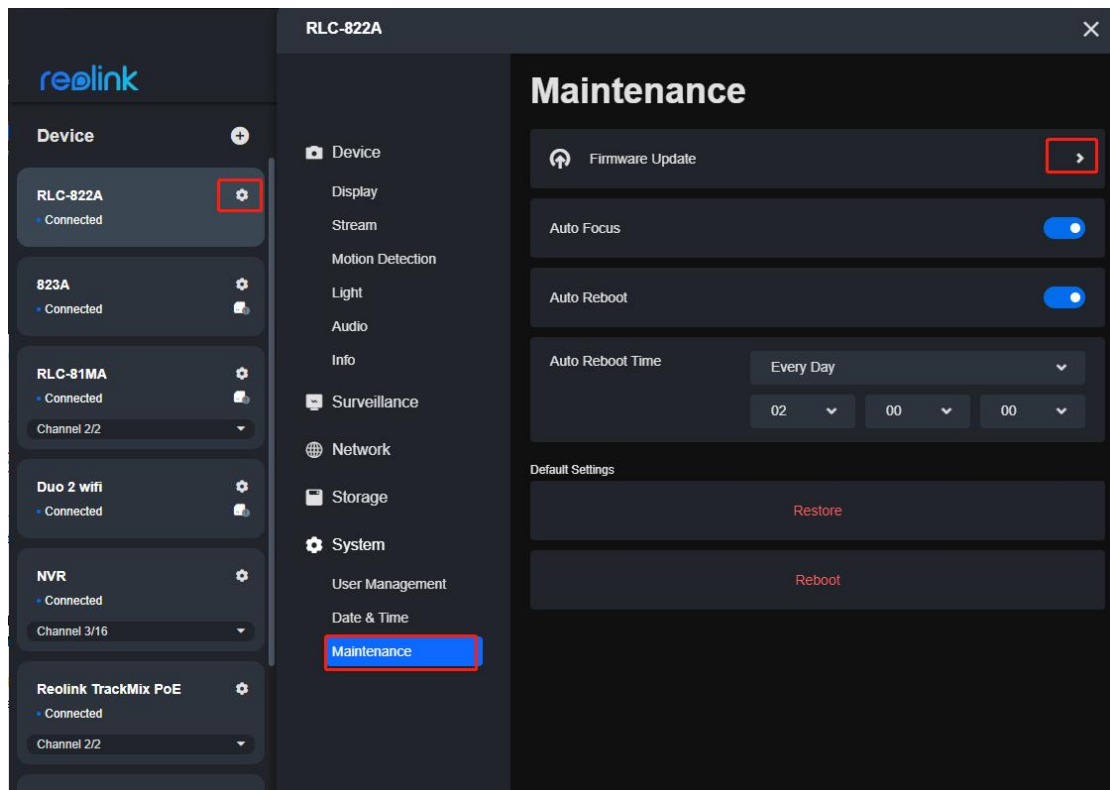
Product	Hardware Version How to Find >	Firmware Version How to Upgrade >	Note & What's New	Download
RLC-822A	IPC_523128M8MP	v3.1.0.989_22081907	Note & What's New	Download Firmware Aug. 30, 2022 Updated

To read the camera's firmware version via Build No, for example build 22122401, the larger the numbers are the newer the firmware is.

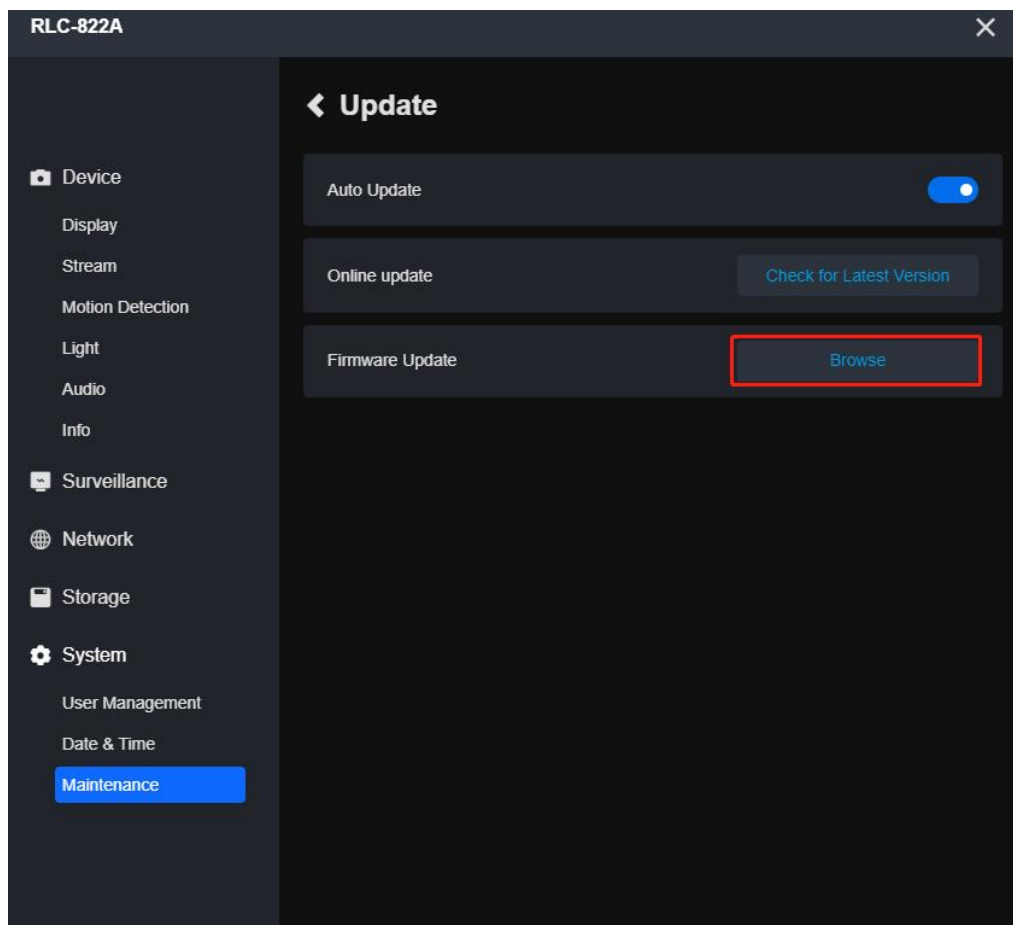
2. Upgrade steps.

Take Reolink Client for example:

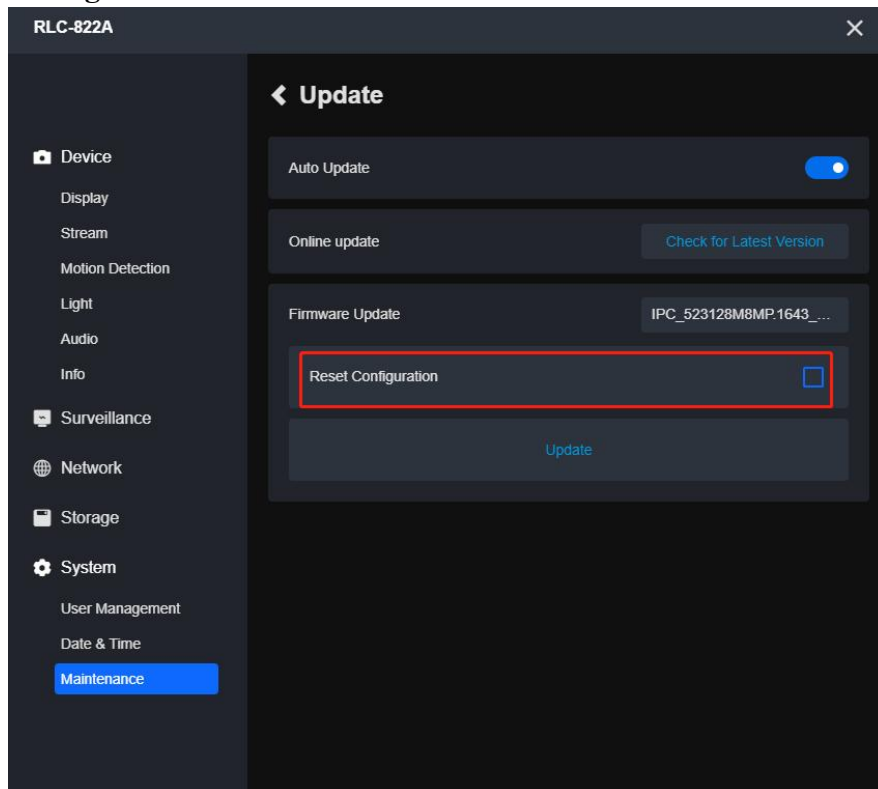
Step 1: Launch Reolink Client and log in to your camera, then go to **Device Settings** -> **System** -> **Maintenance**->**Firmware Update** page.



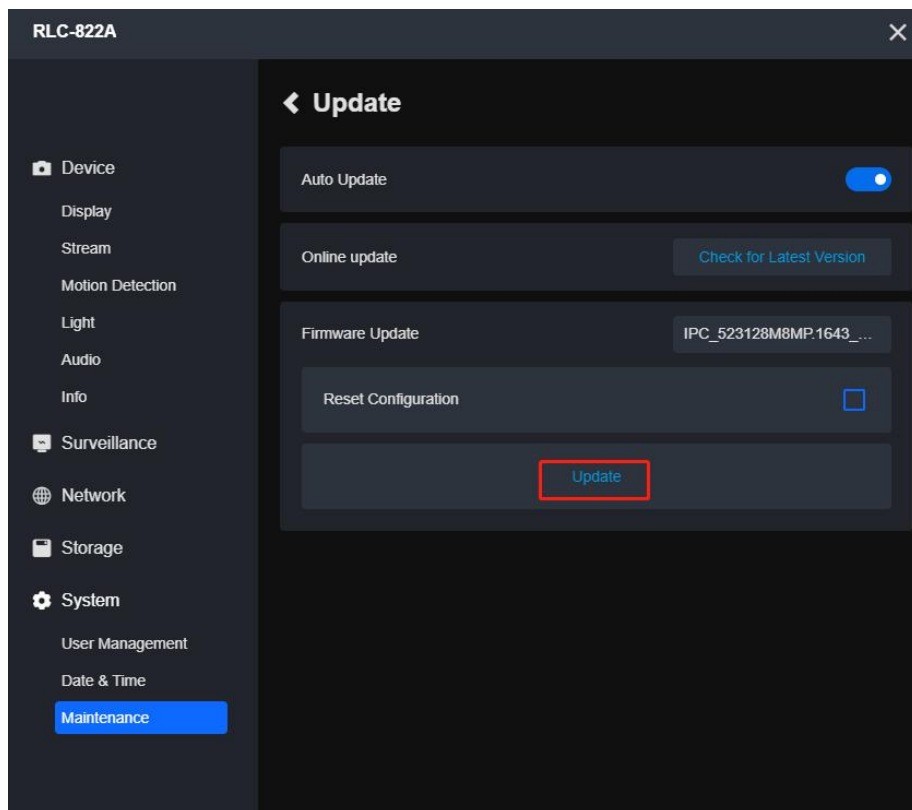
Step 2: Tap on **Browse** to select the downloaded firmware file.



Step 3. Check if you want the camera to restore its settings or not. If you do not want the cameras to restore to its factory settings, please uncheck the "**Reset Configuration**" button.



Step 4. Click **Update** to start upgrading firmware.



To find more upgrade guides on other software platforms, please refer to
<https://support.reolink.com/hc/en-us/articles/900004568363-How-to-Upgrade-Firmware-for-Reolink-Products/>